Hope Center, Inc.
Fact Sheet

Mission Statement
To care for homeless and at-risk persons by providing life-sustaining and life-rebuilding services that are comprehensive and address underlying causes.

History
- 1980 – The Hope Center was created by a merger of the Community Kitchen and the Horizon Center. The Hope Center exists because the Urban County Government called for its creation.
- 1993 – The Emergency Shelter opened on Loudon Avenue. The Health Clinic was started and the Hope Center began offering mental health, employment, transitional housing and social services.
- 1995 – The HopeMobile began outreach to the homeless in the Lexington area.
- 1996 – The Men’s Recovery Program and the Hispanic Program were initiated.
- 1997 – The Day Labor program began.
- 2001 – Hill Rise Place Apartments opened and the Dual Diagnosis Program began.
- 2002 – The Women’s Recovery Program began and was housed at the Ball-Quantrell Jones Center on Versailles Road. The Detention Center Recovery Program for Men began.
- 2006 – The Detention Center Recovery Program for Women began.
- 2008 – The George Privett Recovery Center opened on Loudon Avenue.
- 2010 – Barbara Hardwick Rouse House opened.
- 2010 – Began managing One Parent Scholar House
- 2012 – Open the Jacobs Hope Cafeteria
- 2012 – Open the Jacobs House
Hope Center, Inc.
Emergency Shelter
The Emergency Shelter opened in June 1993. This is the Hope Center’s primary function in the sense that it is generally the first service offered to a homeless person. The center offers homeless adult males a place to sleep, food to eat and clothes to wear. The shelter is available 24 hours a day, 365 days a year. The following services are also offered at the Emergency Shelter.

- **Mental Health Program** - Approximately 20-25% of the single adult homeless population suffers from some form of severe and persistent mental illness. The Hope Center Mental Health Program is offered by a team of individuals from the Hope Center and from Bluegrass Comprehensive Care Center who engage the chronically mentally ill among the homeless, stabilize them, house them and mainstream them back into society. The team provides a wide variety of services, including: psychiatric assessment and evaluation; medication assistance and monitoring; case management services; housing support services; payee services; service referrals; and transportation assistance.

- **Employment and Transitional Housing** - In order to leave homelessness, one generally needs an income and a place to live. This program assists clients in obtaining jobs and housing. In doing so, it coordinates with and uses the services of various agencies as well as private employers throughout the community. This program is available to clients who either have no mental health or addiction issues or have progressed to the point of employability.

- **Health Clinic** - In cooperation with the University of Kentucky College of Nursing, the Hope Center provides a free health clinic to its clients. The clinic is staffed by nurses provided by the college, and it works closely with the Lexington-Fayette County Health Department.

- **Social Services** - This is the division that provides temporary assistance for those who need it. Social Services helps clients find a place to live, works with landlords on behalf of clients, assists in claiming Social Security benefits, provides limited transportation and financial assistance and provides other similar services.

- **Hispanic Program** - The rising tide of Spanish-speaking immigrants to central Kentucky meant that language barriers grew within the homeless population that came to the Hope Center looking for assistance. This program provides social services and translation for the Hispanic portion of the Hope Center client base. It assists with labor issues and helps employers connect with workers.

- **Day Labor Program** - This service helps homeless clients connect with local employers in need of casual labor. It operates in front of the Loudon Avenue facility beginning at 6 a.m. each weekday.

- **Dual Diagnosis Program** - This program deals with clients who suffer from both mental illness and addiction.
George Privett Recovery Center

- **Men’s Recovery Program** - Addictive disorders appear disproportionately among the homeless population. Nearly 70% of the men entering the Emergency Shelter report having a drug or alcohol addition. The men’s recovery program began in August 1996. The program generally takes six months or longer to complete. It features a detoxification unit for those who are under the influence when they arrive; a Motivational Track, which requires clients to demonstrate their commitment to entering the program by attending classes and AA or NA meetings for two weeks or longer; a Phase 1 in which the men devote their time to learning about addiction, the principles of recovery, the twelve steps and how to plan and live a life free from drugs and alcohol; and a Phase 2 in which the men begin the process of seeking employment and housing outside the facility. The program is progressive in nature and also relies on a set of incentives as each client progresses. It tolerates no usage of drugs or alcohol, is peer-driven and emphasizes personal responsibility and mutual accountability. Twelve months after leaving Phase 1 over 60% have had no relapse; of those with an incidence of relapse, over 80% continue to work on their recovery by attending meetings; and 98% of the men are appropriately housed.

Ball-Quantrell Recovery Center

- **Women’s Recovery Program** - The success of the men’s recovery program led to requests from the community that the Hope Center initiate a similar program for women. This program opened in January 2002, in a new facility, the Ball-Quantrell Jones Center for Women on Versailles Road. It features the same peer-driven emphasis on personal responsibility and mutual accountability as the men’s program. This unit does not have its own detoxification unit, but otherwise it tracks the same progressive path. It also deals with gender-specific issues.

Detention Center Recovery Program

- In September, 2002, the Hope Center used its expertise in recovery for difficult populations to begin a recovery program for inmates at the Lexington Fayette Detention Center. Developed in cooperation with the Division of Community Corrections, the program sprang from the fact that there is a substantial direct correlation between substance abuse and offender behavior. By addressing the substance abuse issue, we reduce the risk of repeat offender behavior. In 2006, the program was expanded to serve women in the Detention Center too.
HopeMobile
- This mobile unit is out Monday through Friday helping those who are on the street but won’t seek shelter as well as those who are marginally housed and in danger of losing shelter. The HopeMobile is hosted by various churches around the central part of Lexington. These include Broadway Christian, Calvary Baptist, Maxwell Street Presbyterian, Second Presbyterian, Shiloh Baptist and Woodland Christian.

Hill Rise Place Apartments
- Opened in late 2001, Hill Rise Place provides drug and alcohol free housing in an atmosphere dedicated to recovery. Eligible tenants include graduates of our recovery program as well as other similar programs. It is an important continuation of our efforts to take addicted homeless men off the street and move them into stable, sustainable independent living. Hill Rise Place has 40 units and is a male-only facility.

Barbara Hardwick Rouse House
- Opened November 2010 and provides affordable permanent housing for women in recovery with the same approach and amenities as those provided for men at Hill Rise Place.

One Parent Scholar House
- In 2010, the Hope Center began management of One Parent Scholar House which serves single parents who want to gain a higher education. It houses their families in 80 apartments and delivers supportive social services as the parents attend college. There is an on-site child care center that serves over 100 children.

Jacobs House
- The Jacobs House opened in April 2012 and now houses men from our recovery, employment and mental health programs. The facility has 20 rooms housing 120 men.

Jacobs Hope Cafeteria
- The Jacobs Hope Cafeteria opened in April 2012. It serves the men at the Jacobs House and the Emergency Shelter three meals a day. It also serves dinner each day to members of the community who are in need, providing a total of over 12,000 meals each month.

Hope Center Statistics
- The Emergency Shelter provides more than 500 healthcare services and 3,000 articles of clothing each month. The center regularly shelters nearly or over 200 men each night.
- Hope Center as a whole houses nearly 800 people each night.
- Twelve percent of the men in the Men’s Emergency Shelter are veterans.
- The Mental Health team provides more than 1,000 services each month.
- The Women's Center provides recovery programming and services to more than 60 women and provides more than 6,000 meals each month.
- The Privett Center provides recovery programming and services to more than 120 men and provides more 11,000 meals a month.
- More than 500 requests for assistance are handled by the Hope Center’s Social Services staff each month.
- More than 100 homeless men are connected with jobs each month through the Day Labor program.
- Volunteers contribute more than 500 hours to the Hope Center each month.
- Approximately 40 men and 20 women inmates participate in the Detention Center Recovery Program.
- The HopeMobile distributes more than 800 meals each month.

Hope Center/Recovery Kentucky Achieve Major Gains for Clients, Community and State

- Adults who participated at the Hope Center and other Recovery Kentucky centers significantly reduce their substance abuse; alcohol use down 89%, illegal drug use is down 84% and prescription drug misuse is down 95%.
- After 12 months after recovery program, over 53% of clients are gainfully employed.
- The majority of clients, 76%, maintained stable housing arrangements 12 months after recovery.
- Attendance of clients attending self-help meetings increased 79%
- Involvement in the Criminal Justice System decreased 84% (arrests) and 85% (incarceration).
- Providing recovery services for individual clients saves Kentucky taxpayers $2.92 for every dollar spent on recovery services.

Other Statistics

- There are 3.5 million homeless nationwide on average each year.
- There are nearly 1,000 homeless persons in the Lexington community daily; 25% are female.
- Drugs of choice for Women Hope Center Recovery clients are opiates, alcohol and cocaine.
- Drugs of choice for Men in the Hope Center Recovery Center include alcohol, opiates and marijuana.

For more information:
Carrie Thayer
859-225-4673 x107
cthayer@hopectr.org
www.hopectr.org